

## EV Charging Station Technician – Portland Metro area – OpConnect Job Number T031221

### Responsibilities

- Handle inbound telephone calls from our toll free operators and directly from charging station owners to provide remote support to troubleshoot problems in the field and to activate new site equipment as they are installed
- Follow-up on email reported issues and interface with customers and EV drivers to understand details of reported problems
- Provide on-site technical services to support electricians installing new EV charging equipment, and to diagnose and repair EV charging station equipment in the field.
- Test electrical systems and continuity of circuits in electrical wiring, equipment, and fixtures, using testing devices such as ohmmeters, voltmeters, and EV charging test sets, to ensure compatibility and safety of system.
- Remove and replace defective components
- Configure and support electronic and digital devices used to monitor and control charging equipment (e.g. network router, modems, cellular signal repeaters)
- Diagnose malfunctioning systems, apparatus, and components, using test equipment and hand tools, to locate the cause of a breakdown and correct the problem
- Assemble, install and repair electrical components, wiring and equipment
- Capture and import data for analysis and processing
- Assist wireless carriers to establish Virtual Private Networks with SAAS partners
- Ensure corrective maintenance is identified from reports and input from field, authorizes work, work order created and scheduled, and quality report is submitted to clients when work has been completed
- Expected travel about 25%-75% outside of geofence.

### Required Skills, Experience and Education

- Some experience in a Field Service Technician role
- Experience and desire traveling for work is a MUST
- Experience managing, supporting and deploying network infrastructures is highly desirable
- Experience assembling, installing and repairing electrical components, wiring and equipment
- Great communication / customer service skills
- Hands on systems development & equipment maintenance

- Hands on in using following tools and building electrical powernet systems: -
  - Power analyzer, Multimeter, Cable crimpers, Cable cutters, Pliers, Cutters etc.- Soldering iron, E3 wireworks and Visio for schematic development
  - Computer Skills
- The ability to perform the duties as a fully qualified electrician including installation, inspection and repair of all electrical/electronic equipment in the in the field is desirable but not required.

#### Benefits

- Medical, Dental, Vision, Long term Disability
- 401K Retirement Plan
- Vacation / Sick / Holiday Pay
- Subsidy to purchase or lease an EV
- training program
- Expense reimbursement

To Apply, send resume and cover letter to [info@opconnect.com](mailto:info@opconnect.com) . Make sure to reference the job number in the title. OpConnect is an equal opportunity employer.